



**Department
of Commerce**

Division of Financial Institutions

Sheryl Maxfield, Director

Mike DeWine, Governor
Jon Husted, Lt. Governor

Due to the continued increase in COVID-19 cases, several banks and credit unions are making changes to their branch operations. Some of these changes include:

- Routine transactions available only through drive-through's, ATMs and online banking
- Branch lobbies open by appointment only
- Modified business hours
- Face mask requirements
- Branch lobbies closed to the general public
- Closure of branch locations
- Online loan processing
- Communication with members via phone, mail and email

It is important that you check with your bank or credit union by calling or going to their website prior to visiting. Stay safe!

